



July 2015

Subject: Water Meter Replacement Project beginning late July 2015

Dear San Bruno Resident:

Beginning in late July 2015, the City of San Bruno will start a project to replace and upgrade all of the aging residential water meters.

City crews are working with contractor Golden State Flow Management to install the new meters. The contractor will be operating in the City between the hours of 8:00am to 5:00pm, Monday through Friday. It will take approximately 30-45 minutes to replace each meter and water service will be briefly interrupted during installation. All residential meters are scheduled to be replaced by December 2015.

Door hangers will be distributed 10-14 days before the contractor arrives at any address. The contractor will attempt to contact the property the day they arrive and will leave a door hanger after the work is completed.

Please clear the area around the meter when contractors are scheduled to arrive. Residents are not required to be present during the meter replacement. If the contractor cannot gain access to the meter they will schedule a follow-up visit.

The new water meters will allow residents the opportunity to track personal water use from a computer or internet mobile device. The new meters will also alert the City of potential leaks so repairs are made more quickly, minimizing property damage, reduce water loss, and improve water conservation during the drought. Residents will be notified when the new online system is available, anticipated in early 2016.

San Bruno's drinking water will remain safe throughout the project. Thank you for your cooperation and patience during the upgrade of your water meter.

Project updates, along with a map and an installation schedule, are available on the City of San Bruno website: www.sanbruno.ca.gov. Please call the City of San Bruno Public Services Department at (650) 616-7160 with any questions or feedback.

Sincerely,

Jim Burch
Deputy Director, Operations and Maintenance
San Bruno Public Services Department